



# Rachel Dungan

## 4Front Pharmacy Online

Known as 'The Pharmacist Coach,' Rachel Dungan partnered with David McLean, a specialist in online education for healthcare professionals, to found 4FrontPharmacy Online. A leading edge, online membership platform, was designed by pharmacists, for pharmacists and their teams, so that they can continually improve the quality of pharmacy-patient interactions. The result is better staff and customer engagement, improved patient safety, increased revenues for the pharmacy and the peace of mind of easily complying with regulatory training requirements.

Created in consultation with pharmacy clients, 4FrontPharmacy's tailored online membership programmes empower pharmacists to do higher-value work, provide more patient consultations, build their people skills and delegate technical and administrative work. The programmes also help them to comply with regulations and to demonstrate high patient safety standards.

Rachel is a professional coach (credentialed by the International Coach Federation, ICF), a certified Professional Medical Coach (PMC), a Lifestyle Medicine Practitioner (European Lifestyle Medicine Organisation) and an award-winning executive and leadership coach. Experienced in developing professional online learning communities, she has held positions as Programme Coordinator for the Global Health and Wellness Coaching Community of Practice and facilitator at the World Business and Executive Coaching Summit. She plans to use the knowledge, skills and experience to grow a world-class, social enterprise, whose members raise the global standard of health.

4FrontPharmacy Online has also been awarded 'Best Educational Project in Pharmacy and General Practice' at the Irish Healthcare Awards.

**[www.4FrontPharmacy.ie](http://www.4FrontPharmacy.ie)**

